



## Zostań konsultantem branży IT i doradzaj po niemiecku!



**Stream Global Services** is a premium, business process outsource (BPO) provider specializing in customer relationship management services including technical support services that increase revenue generation, improve operational efficiencies and enhance brand loyalty. Currently we are looking for:

### **NETWORK TECHNICAL ENGINEER (German speaking) Miejsce pracy: Szczecin**

#### **Duties & Responsibilities**

- dealing with customer queries from L1 Service Desk
- recreation of customer's environments in order to aid troubleshooting or to proof concepts before deployment
- update and monitor call logging system, to ensure our customers receive top level service
- communication and interaction with technical support staff at client's locations

#### **Skills & Qualifications**

- **good German language knowledge** (spoken and written)
- **must have CCNA or attendance the CCNA course**, other network qualifications always desirable
- experience of supporting **NAS and SAN** devices will be an **asset**
- excellent understanding of PC hardware/software and be fully conversant with **routed TCP/IP, Firewalls, LAN, WAN, VoIP and the Windows/Mac OSX operating systems**
- excellent communication skills with the ability to support and mentor junior teams remotely
- very good time management skills and ability to work under time pressure

**DOŁĄCZ DO  
NAJLPE SZYCH!**

**APLIKUJ!**



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